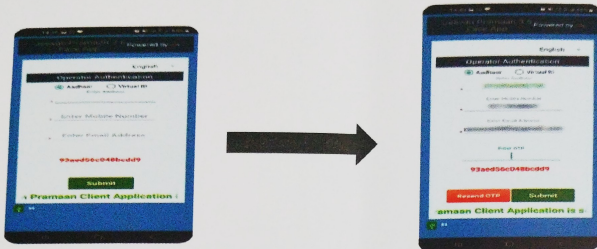


LIFE CERTIFICATE SUBMISSION PROCESS FOR SAMPANN PENSIONERS

CDA Pensioners (15 Digit) drawing pension through SAMPANN from O/o Pr. CCA Mumbai can submit their Digital Life Certificate (DLC) from home using Jeevan Pramaan (Face Authentication) on their Android/iOS mobile phone, without visiting any office.

STEPS TO BE FOLLOWED -

1. **Download Apps:** Install Aadhaar Face RD and Jeevan Pramaan Apps from Play Store/App Store.
2. **One Time Registration:** - Open Jeevan Pramaan and register using Aadhaar, Mobile No., and Email ID.



3. **Generate DLC:** Enter Aadhaar & Mobile No., receive OTP, and proceed, OTP will be received. Enter OTP & proceed (Image 3)
4. **Enter Details-**
 - a. Organisation Type : Central Govt.
 - b. Sanctioning Authority : Telecom
 - c. Disbursing Agency : SAMPANN-DoT
 - d. Agency : CCA Mumbai
 - e. PPO No. : 15-Digit PPO,
 - f. Bank Account No. : Actual Number (image below).
5. **Face Authentication:** Enter OTP and scan face (camera at eye level; blink when circle turns green).
6. **Confirmation:** Successful DLC message will appear on screen. (as shown in image 4).
7. An OTP will be received for face authentication. Enter the OTP & click submit. (as shown image 5)
8. Scan pensioner face (Keep the Phone camera at eye level so that full open eyes are visible and when the red circle changes to green blink the eyes for capturing the image).
9. On completion, message for completion of DLC will appear on mobile screen (as shown image 6).

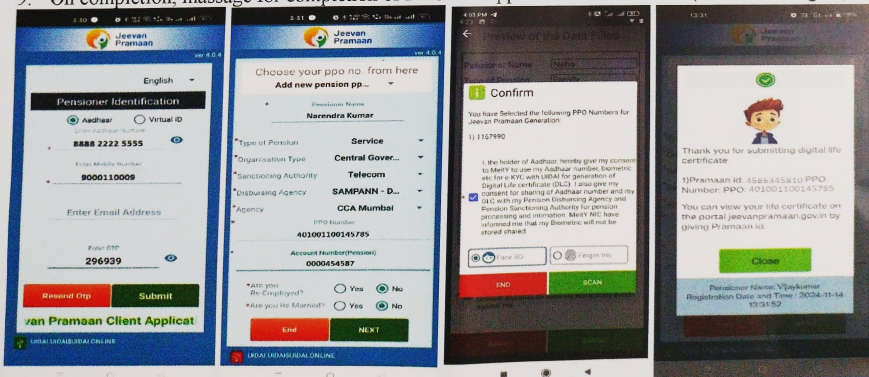


Image 3

Image 4

Image 5

Image 6

10. For demonstration, click on Youtube link <https://www.youtube.com/watch?v=MSrD-7thKXQ>

Note- Dear Pensioners, please submit the KYP forms, duly filled in all respects, along with a latest photograph for updation of your pensioner records. The KYP forms can be downloaded from the following link: <https://cgca.gov.in/ccamum/forms>