



DEPARTMENT OF PENSION & PENSIONERS' WELFARE Government Of India



Department of Posts through India Post Payments Bank has launched doorstep service for all pensioners to submit Digital Life Certificate from comfort of their home.

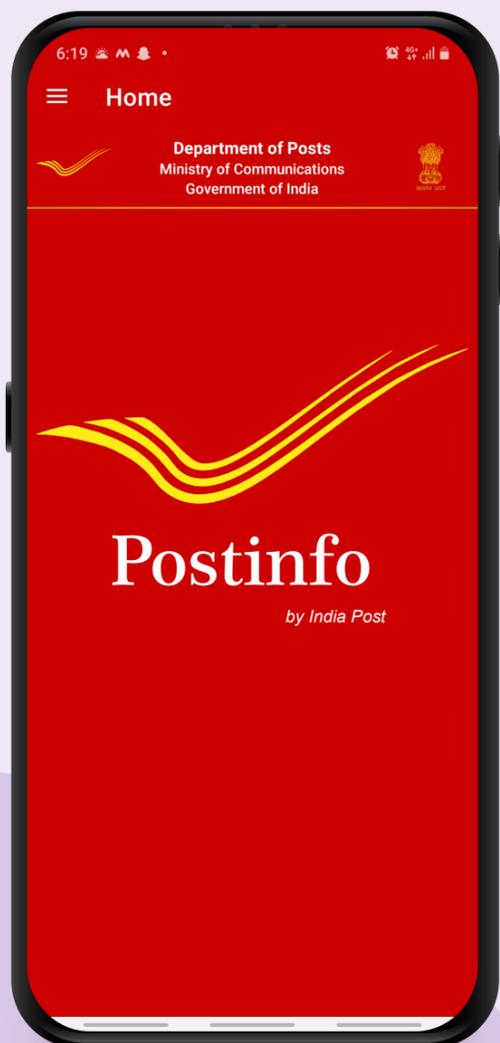
Swipe >>



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Process to avail the facility of doorstep DLC through IPPB



Step - 1

Download



Postinfo App

from Google Play Store



GooglePlay

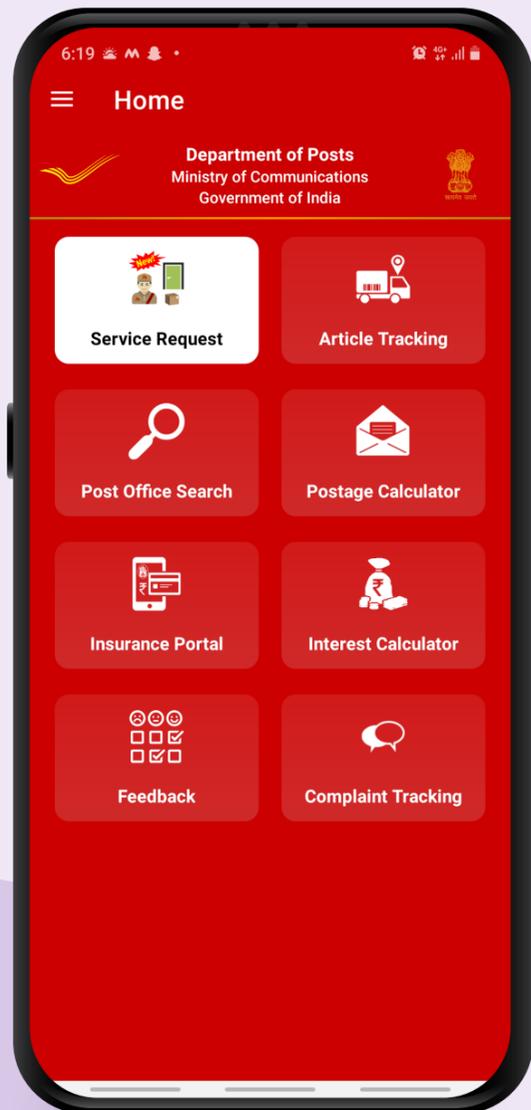


Android

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Step - 2

Go to



Service Request

*Request can also be placed

@ <http://ccc.cept.gov.in/covid/request.aspx>

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The screenshot shows the 'IndiaPost: Request Service' app interface. At the top, it displays the time 6:23, signal strength, and battery level. The app title is 'IndiaPost: Request Service' with the URL 'ccc.cept.gov.in'. Below the title, there is a 'Covid-19 Request Service!' header with the India Post logo and a link to 'Click to Track your Request'. A blue disclaimer box states: 'Disclaimer: The Department of Posts will endeavor to fulfill the request of the customers expeditiously, however, the fulfillment will be subject to the availability of staff and also be conditional to the restrictions imposed due to the prevalence of COVID 19 in the **Red** Zones in India.' The form contains input fields for Name, Address, Pincode, Email Address, and Mobile No. There is a dropdown menu for 'Select Service' and a blue 'Request OTP' button. At the bottom, there are navigation icons for STOP, BACKWARD, and FORWARD.

Step - 3

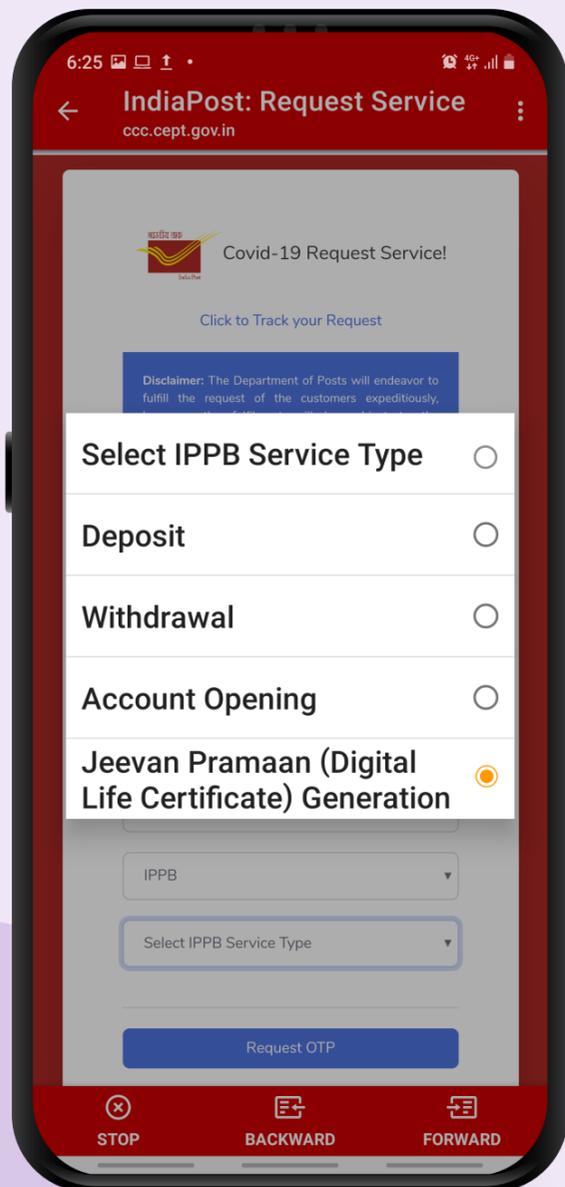
Submit

- Name
- Address
- Pin code
- Mobile number

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Step - 4

Select IPPB Service Type

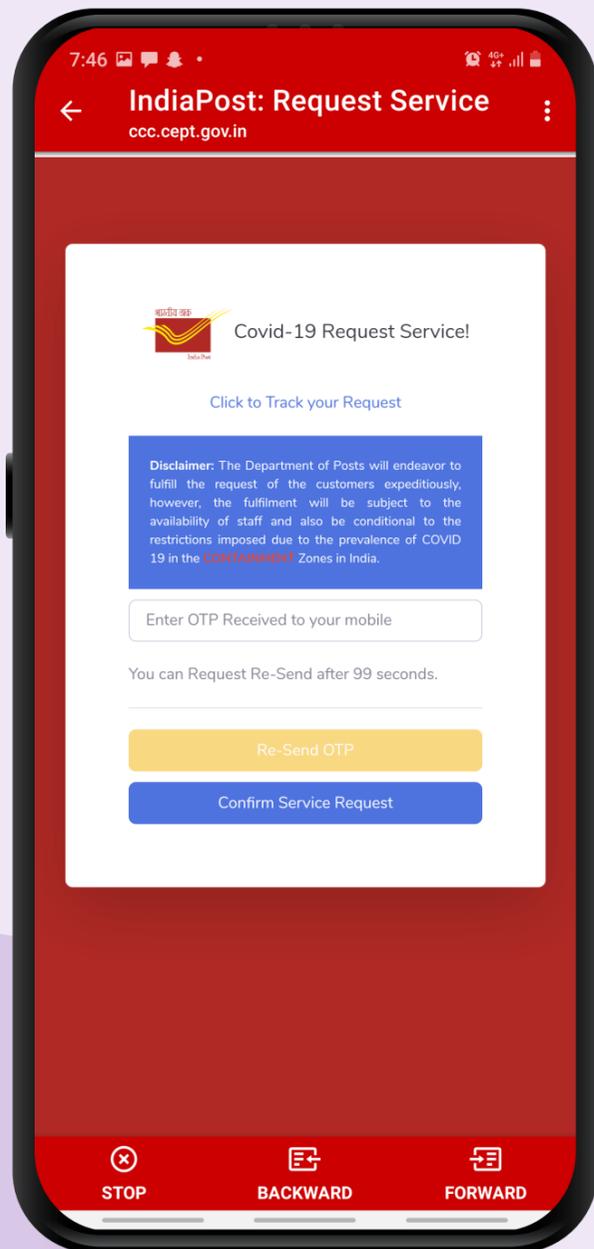


Jeevan Pramaan
(Digital Life certificate) Generation.

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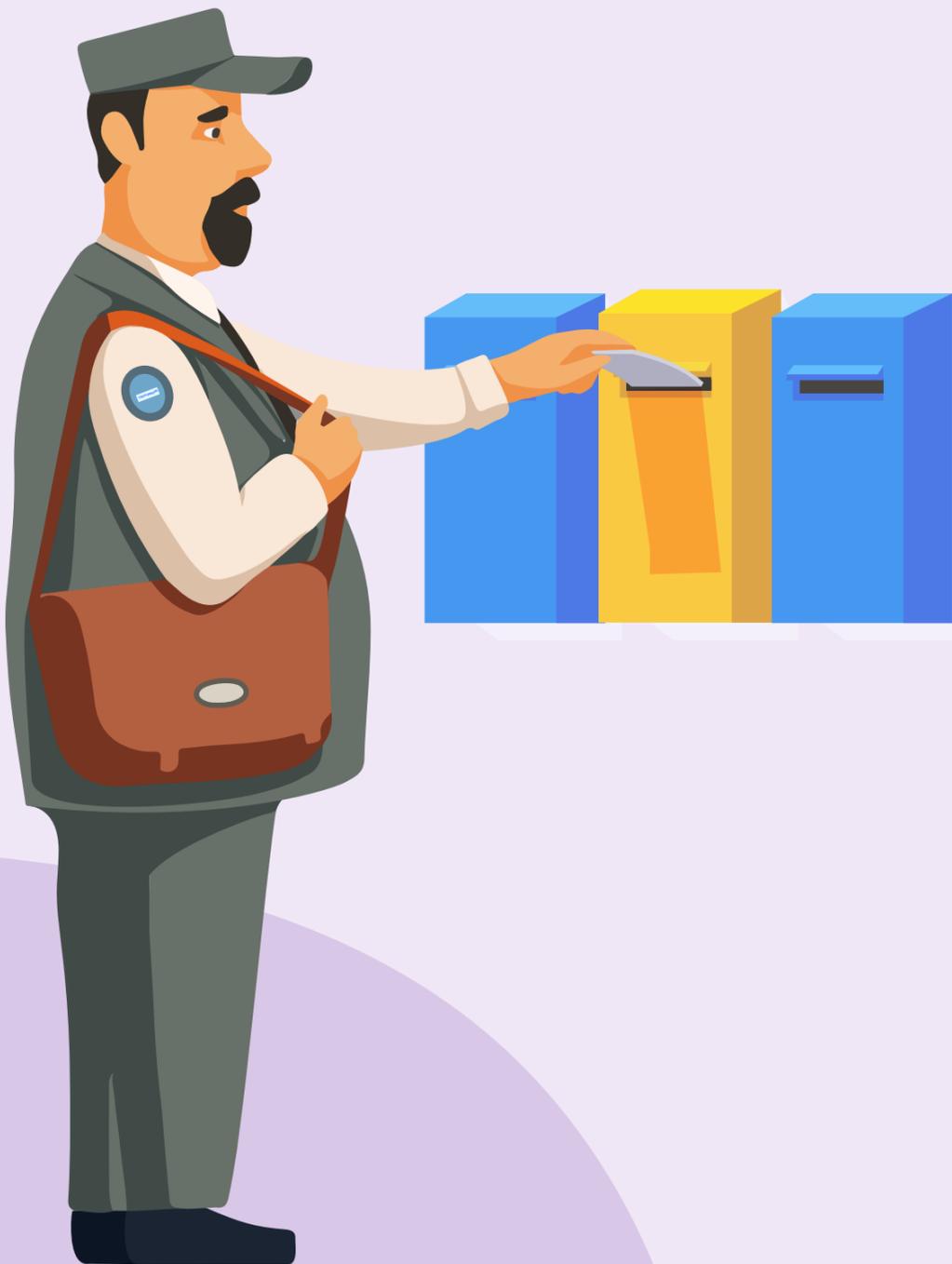
Step - 5

After confirmation of OTP, the request for DLC will be forwarded to nearest post office based on the Pin code given by service.

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Step - 6

Within 48 hrs, a Postman / Gramin Dak Sevak will be assigned to collect DLC from home after seeking convenient time of pensioner.

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Step - 7

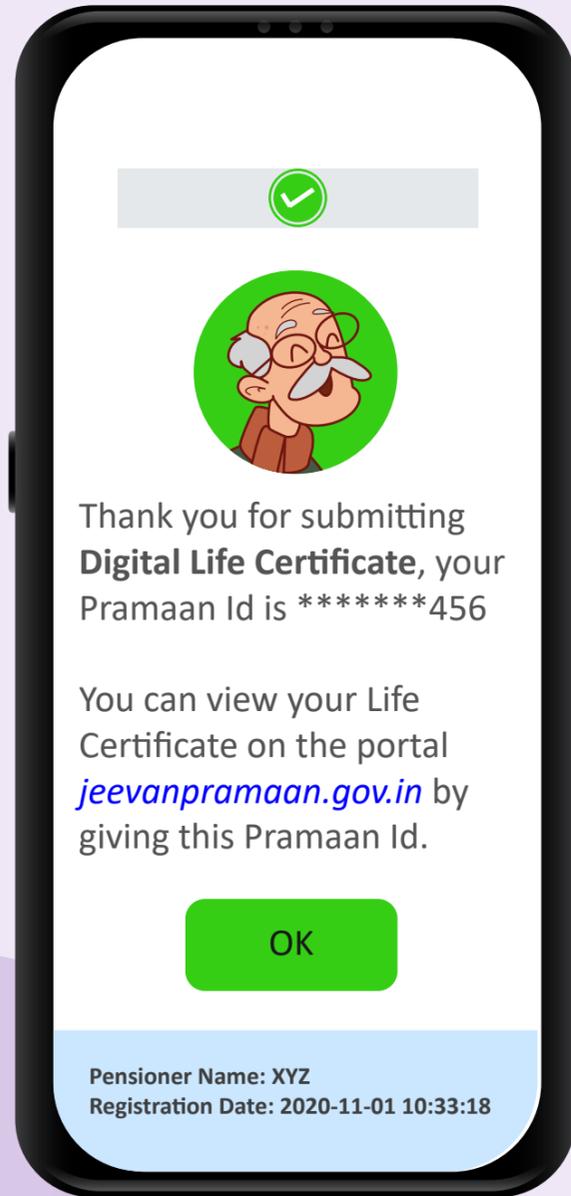
Keep Aadhaar number, PPO number, details of Pension Disbursing Agency handy when Postman/ Gramin Dak Sevak is visiting for DLC service.

Swipe >>





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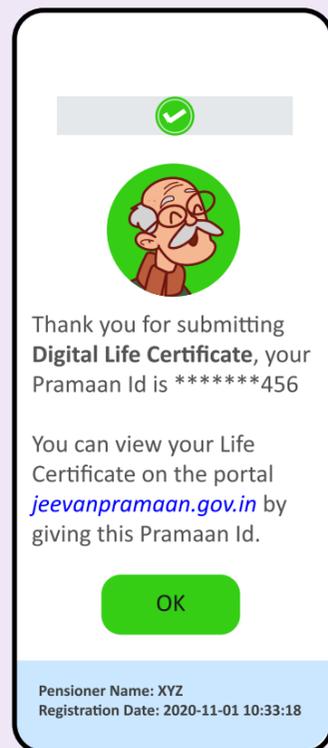
Step - 8

It may be noted that charge will be paid to postman or Gramin Dak Sevak in cash only, if successful DLC is generated.

Swipe >>



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Step - 9

After successful generation of DLC, it will automatically be forwarded to Pension Disbursing Bank and pensioner will not be required to visit bank.

Swipe >>

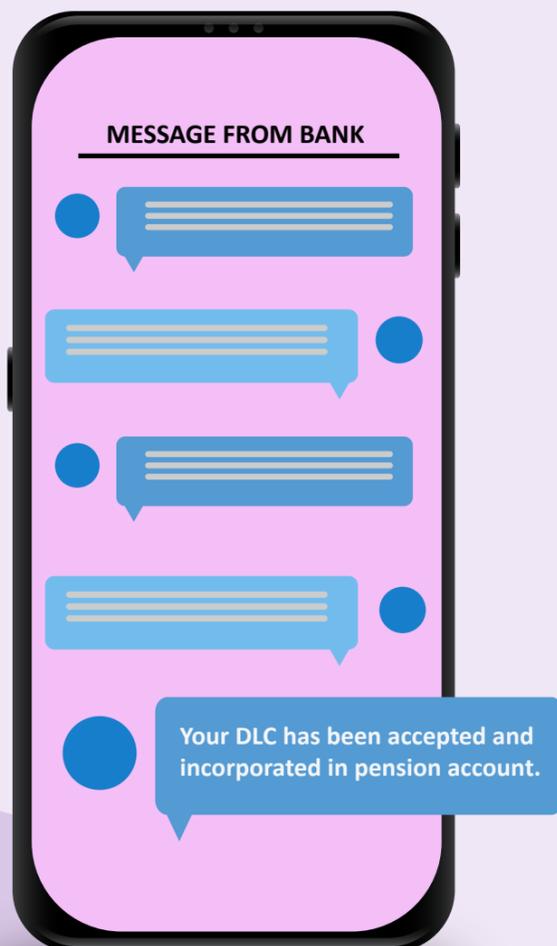


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Step - 10

Pension Disbursing Bank will confirm the acceptance of DLC through SMS within T+2 days on the mobile number linked with pension account.



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Key points to ensure that DLC is successfully accepted by Pension Disbursing Bank:

1. Pension account shall be linked with Aadhar number.
2. Check the accuracy of information submitted by Postman/Gramin DakSevak w.r.t. Bank Account number and PPO number while generating DLC.

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Government Of India**

“ *No need to step out
for submission of
Life Certificate.
Pensioners may
avail Doorstep
DLC through
IPPB* **”**



#Stay Home #Stay Safe

End >>